



Edinburgh Centre of Nutrition & Therapy

Changes and Cancellations

At ***Edinburgh Centre of Nutrition and Therapy*** we are committed to providing each of our clients with exceptional care.

We hold your appointments just for you and ask that if you must cancel or reschedule any appointment that you provide us with at least 24-hours notice. This way we may be able to accommodate clients on our waiting list.

We do, of course, understand that unavoidable issues come up and will do our best to work with you in case of an emergency.

Last minute cancellations or 'no shows' will be charged a cancellation fee each time. Here is our general breakdown of cancellation fees:

- Less than 24-hours notice will result in a charge equal to 50% of the consultation fee
- 'NO SHOWS' will be charged 100% of the consultation fee

This may vary depending on the type of therapy. Please check with your Practitioner.

We hold a long waiting list for Nutritional Therapy. To secure an initial appointment for ***Nutritional Therapy*** we ask that our clients pay a non-refundable deposit of 50% of the consultation fee at time of booking.